Overall Report - Bedford

Introduction

This report gives detailed findings from the National Survey of Charities and Social Enterprises (NSCSE), conducted by Ipsos MORI on behalf of the Office for Civil Society. It provides you with the overall results for each question in the survey for Bedford for two waves of the survey - 2008 and 2010.

The National Survey of Charities and Social Enterprises was conducted amongst charities, social enterprises and voluntary organisations across all upper tier local authorities (151) in England from September to December 2010. Wave one of the survey was conducted from September to December 2008 among all 149 local authorities.

Full details of the methodology and other technical details for the research are included at the end of this report.

Headline Findings

This section presents headline findings for six key questions taken from the survey. The combined proportion of charities, voluntary groups and social enterprises in your area who responded positively to each question in 2008 and 2010 is shown.

Interpreting the data

Because a sample of all charities, voluntary groups and social enterprises in your area has responded to the survey, the percentages are subject to sampling tolerances. For change to be meaningful, it needs to be statistically significant.

In cases where there has been a statistically significant change since 2008, the 2010 percentage is shaded:

dark purple indicates that the 2010 percentage is higher than 2008
light purple indicates that the 2010 percentage is lower than 2008

Please note that it is difficult to draw conclusions of significance at 1% or less (i.e. where there are fewer than five responses) and therefore significant differences at this level should be treated with caution.

	Bedford	
	2008	2010
Q23: The proportion of organisations in your area who consider that **statutory bodies in your local area have a positive influence** on their success has stayed the same.	N/A	17%
Q24: The proportion of organisations in your area who currently have at least a fair amount of **direct dealings with local statutory bodies** has stayed the same.	N/A	29%
Q22: The proportion of organisations in your area who are **satisfied with their ability to influence local decisions that are relevant to them** has stayed the same.	N/A	18%
Q18: The proportion of organisations in your area who are **satisfied with the support available to them in their local area** has stayed the same.	N/A	24%
Q21.1: The proportion of organisations in your area who consider that **local statutory bodies in your local area value the work of their organisation** has stayed the same.	N/A	42%
Q16: The proportion of organisations in your area who are **satisfied with local statutory grant funding / contract bidding arrangements** has stayed the same.	N/A	14%

How to use this report

What these data represent

This report gives you the detailed findings and trend data from each question of the NSCSE in your area – that is, how charities, voluntary groups and social enterprises in your area responded to the survey in both 2008 and 2010. Answers are provided at an aggregate level to protect the confidentiality of respondents.

About the data

	2008	2010
Unless otherwise stated, the number of respondents answering each question is:	N/A	238

Data from the survey have been weighted within each local authority to ensure results are representative of the make up of charities, social enterprises and voluntary organisations in that authority (according to organisational type).

N/A indicates that data is not available or applicable. Where percentages do not add up to 100% this can be due to a variety of factors – such as multiple responses or computer rounding the decimal points up or down.

The 'Other specify' responses have been back-coded in 2010. This means for some questions, where applicable, responses that were provided in the 'Other' text box were coded into existing response options. As a result, care should be taken in comparing data between waves for these questions. For instance, an increase may be the result of coding. The questions affected are Q1 - Q6, Q13, Q25, Q26, Q34 and Q35.

Gaining insight from the data

These data should give you a good picture of what charities, voluntary groups and social enterprises in your area are thinking. Some answers may be more revealing than others. Used alongside dialogue within the local sector and infrastructure bodies, and knowledge of local context, this information can be used to understand the local sector, and strengthen relationships with such organisations.

For this research a sample, rather than the entire population, was surveyed and therefore the percentages in this survey are subject to sampling tolerances – which vary with the size of the population, the size of the sample and the percentage figure concerned. For important information on the indicative sampling tolerances for this research please see the detail at the end of this report.

Please be careful when looking at how the results in your area have changed. For change to be meaningful, it must be statistically significant (that is, the difference represents an actual change rather than being due to chance). Significant changes between 2008 and 2010 are shaded in purple throughout the report.

Delving further into the data

Having seen what the headline answers are in your area, you may want to explore specific issues in greater detail. In doing so, we recommend that you start with the issues highlighted on the front page of this report, as these are the issues that are most influential in the relationship between the sector and local statutory bodies. You may also identify other questions of your choosing to consider.

Once you have identified issues key to your local area, you can explore these in more detail at www.nscsesurvey.com.

The online analysis tool enables you to analyse the data in two ways:

1) Compare scores in your local area to other local areas, and to the national average: Go to http://www.nscsesurvey.com/analysis/ and select the question you wish to compare, and the local authority areas you wish to compare your area against. This should help you put your scores into a wider context, and help see how they are affecting overall views in the area.

2) Compare one answer with another at the national level: In many cases, we can gain an insight into what underlies the results of one question by cross-referring to the answers of other questions. For example, we might wish to know whether organisations that report sufficient levels of staff expressed higher levels of satisfaction with particular aspects of their local area – with local support, or with local guidance, or funding and access to finance. You can carry out this analysis by selecting the 'cross-tabs' option, and selecting the two survey questions to compare. This analysis is only possible at the national level due to small cell counts at the local level.

ABOUT YOUR ORGANISATION

In this section we are interested in finding out who your organisation serves, what it does and how you fulfil your purpose. Firstly, please tell us who your organisation benefits or provides services to.

Q1 **Which of the groups listed below are clients / users / beneficiaries of your organisation? By clients / users / beneficiaries we mean the individuals, users or organisations who your organisation benefits or provides services to / specifically targets services towards.**[1]

Please put a cross in all boxes that apply in the first column (Q1)

Q2 **Which are the main clients / users / beneficiaries of your organisation?**

Please put a cross in no more than 2 or 3 boxes in the second column (Q2)

	Q1 (Cross all boxes that apply)		Q2 (Cross no more than 2 or 3 boxes)	
	2008	2010	2008	2010
The general public / everyone	*N/A*	*56%*	*N/A*	*31%*
Women	*N/A*	*50%*	*N/A*	*16%*
Men	*N/A*	*46%*	*N/A*	*12%*
Older people	*N/A*	*42%*	*N/A*	*12%*
Children (aged 15 or under)	*N/A*	*42%*	*N/A*	*20%*
Young people (aged 16 to 24)	*N/A*	*42%*	*N/A*	*15%*
People with physical disabilities and / or special needs	*N/A*	*35%*	*N/A*	*9%*
People with particular physical health needs	*N/A*	*23%*	*N/A*	*5%*
People with learning difficulties	*N/A*	*27%*	*N/A*	*7%*
People with mental health needs	*N/A*	*22%*	*N/A*	*2%*
People from Black and Minority Ethnic communities	*N/A*	*31%*	*N/A*	*5%*
People with a particular financial need (including poverty)	*N/A*	*21%*	*N/A*	*4%*
Asylum seekers / refugees	*N/A*	*12%*	*N/A*	*1%*
Homeless people	*N/A*	*15%*	*N/A*	*3%*
People with addiction problems (e.g. alcohol, drugs)	*N/A*	*13%*	*N/A*	*1%*
Faith communities	*N/A*	*24%*	*N/A*	*10%*
Lesbian, gay, bisexual or transgender people	*N/A*	*14%*	*N/A*	*0%*
Socially excluded / vulnerable people	*N/A*	*22%*	*N/A*	*5%*
Victims of crime and their families	*N/A*	*12%*	*N/A*	*0%*
Offenders, ex-offenders and their families	*N/A*	*14%*	*N/A*	*0%*
Other charities, social enterprises and/or voluntary organisations [2]	*N/A*	*24%*	*N/A*	*7%*
Animals	*N/A*	*4%*	*N/A*	*1%*
Developing world beneficiaries [3]	*N/A*	*5%*	*N/A*	*3%*
Carers / parents [3]	*N/A*	*26%*	*N/A*	*8%*
Other	*N/A*	*7%*	*N/A*	*5%*
Cannot say	*N/A*	*0%*	*N/A*	*0%*
No answer provided	*N/A*	*1%*	*N/A*	*13%*

In 2010 written responses provided in 'other' have been back-coded into existing response options where possible. As a result care should be taken in comparing data between waves. See page 2 of this report for more information.

[1] Question wording changed between 2008 and 2010. 2008 asked about 'the individuals, users or organisations who your organisation *benefits or provides services to*', while 2010 asked about 'the individuals, users or organisations who your organisation *specifically targets services towards*'. As a result care should be taken in comparing data between waves.

[2] In 2008 was 'Other third sector organisations'.

[3] New response option added in 2010.

We are also interested in finding out what your organisation's purpose or mission is.

Q3 **In which of the areas listed below does your organisation work?**

Please put a cross in all boxes that apply in the first column (Q3)

Q4 **Which are the main areas in which your organisation works?**

Please put a cross in no more than 2 or 3 boxes in the second column (Q4)

	Q3 (Cross all boxes that apply)		Q4 (Cross no more than 2 or 3 boxes)	
	2008	2010	2008	2010
Community development and mutual aid	*N/A*	*34%*	*N/A*	*17%*
Cohesion / civic participation	*N/A*	*18%*	*N/A*	*5%*
Culture (including arts and music)[4]	*N/A*	*24%*	*N/A*	*10%*
Leisure (including sport and recreation)[4]	*N/A*	*34%*	*N/A*	*24%*
Economic well-being (including economic development, employment and relief of poverty)	*N/A*	*21%*	*N/A*	*9%*
Accommodation/housing	*N/A*	*10%*	*N/A*	*4%*
Education and lifelong learning	*N/A*	*37%*	*N/A*	*21%*
Training	*N/A*	*28%*	*N/A*	*12%*
Environment / sustainability	*N/A*	*9%*	*N/A*	*3%*
Equalities / civil rights (e.g. gender, race, disabilities)	*N/A*	*9%*	*N/A*	*2%*
Heritage	*N/A*	*12%*	*N/A*	*5%*
Health and well-being (e.g. medical, health, sickness, disability, mental health, counselling[5])	*N/A*	*28%*	*N/A*	*17%*
International development (e.g. overseas aid, famine relief)	*N/A*	*6%*	*N/A*	*2%*
Religious / faith-based activity	*N/A*	*22%*	*N/A*	*14%*
Criminal justice	*N/A*	*4%*	*N/A*	*2%*
Animal welfare	*N/A*	*3%*	*N/A*	*2%*
Capacity-building and other support for other charities, social enterprises and/or voluntary organisations[6]	*N/A*	*10%*	*N/A*	*3%*
Other charitable, social or community purposes	*N/A*	*6%*	*N/A*	*4%*
Cannot say	*N/A*	*1%*	*N/A*	*1%*
No answer provided	*N/A*	*2%*	*N/A*	*9%*

In 2010 written responses provided in 'other' have been back-coded into existing response options where possible. As a result care should be taken in comparing data between waves. See page 2 of this report for more information.

[4] Culture and leisure (including arts, music, sport and recreation)' was a single response option in 2008.

[5] Counselling was added as example to health and well-being response option in 2010.

[6] In 2008 was 'Capacity-building and other support for *third sector organisations*'.

Please now indicate what your organisation promotes or provides.

Q5 **Which of the roles listed below does your organisation undertake?**

Please put a cross in all boxes that apply in the first column (Q5)

Q6 **What are the main roles your organisation undertakes?**

Please put a cross in no more than 2 or 3 boxes in the second column (Q6)

	Q5 (Cross all boxes that apply)		Q6 (Cross no more than 2 or 3 boxes)	
	2008	2010	2008	2010
Community development and mutual aid	*N/A*	*22%*	*N/A*	*12%*
Delivery of public services (e.g. social housing, health care, day centre, counselling, community safety, education, childcare)[7]	*N/A*	*26%*	*N/A*	*21%*
Delivery of other services (e.g. business services, financial services, leisure, retail, manufacturing, community support, sports coaching/club, recreation)[8]	*N/A*	*33%*	*N/A*	*24%*
Buildings and/or facilities (e.g. community centres, village halls, religious buildings but NOT social housing)	*N/A*	*28%*	*N/A*	*20%*
Advocacy, campaigning, representation, information or research	*N/A*	*16%*	*N/A*	*6%*
Capacity building and other support to charities, social enterprises and/or voluntary organisations (e.g. acts as a coordinating or resource body)[9]	*N/A*	*11%*	*N/A*	*5%*
Grant makers (e.g. make grants to individuals or organisations)	*N/A*	*17%*	*N/A*	*12%*
Provides other finance	*N/A*	*5%*	*N/A*	*3%*
Provides advice to individuals	*N/A*	*24%*	*N/A*	*7%*
Helps people to access services or benefits	*N/A*	*18%*	*N/A*	*5%*
Emotional support/befriending [10]	*N/A*	*25%*	*N/A*	*10%*
Provides staff and/or volunteers	*N/A*	*17%*	*N/A*	*4%*
Advancing religion and / or spiritual welfare by supporting religious or spiritual practice	*N/A*	*17%*	*N/A*	*12%*
Advancing cultural awareness	*N/A*	*8%*	*N/A*	*3%*
Other	*N/A*	*1%*	*N/A*	*0%*
Cannot say	*N/A*	*2%*	*N/A*	*3%*
No answer provided	*N/A*	*5%*	*N/A*	*9%*

In 2010 written responses provided in 'other' have been back-coded into existing response options where possible. As a result care should be taken in comparing data between waves. See page 2 of this report for more information.

[7] Education and childcare added as examples of public services in 2010.

[8] Sports coaching/club and recreation added as examples of other services in 2010.

[9] In 2008 was 'Capacity-building and other support to *third sector organisations*'.

[10] New response option added in 2010.

Q7 **In which of the geographic areas listed below does your organisation carry out its activities?**

Please put a cross in all boxes that apply in the first column (Q7)

Q8 **Which one is the main geographic area in which your organisation carries out its activities?**

Please put a cross in one box only in the second column (Q8)

	Q7 (Cross all boxes that apply)		Q8 (Cross one box only)	
	2008	2010	2008	2010
Internationally	*N/A*	*16%*	*N/A*	*5%*
Nationally	*N/A*	*24%*	*N/A*	*12%*
Regionally	*N/A*	*33%*	*N/A*	*10%*
Your county council area [11]	*N/A*	*N/A*	*N/A*	*N/A*
Your borough or district council area [11]	*N/A*	*N/A*	*N/A*	*N/A*
Your local authority area [12]	*N/A*	*62%*	*N/A*	*40%*
Your neighbourhood	*N/A*	*55%*	*N/A*	*36%*
Cannot say	*N/A*	*0%*	*N/A*	*0%*
No answer provided	*N/A*	*0%*	*N/A*	*2%*

[11] Two Tier Authorities only

[12] Single Tier Authorities only

Q9 **Is the office you are based in a head office for an organisation with regional or local branches, or not?**

Please put a cross in one box only

	2008	2010	
Yes, it is a head office	*N/A*	*30%*	Please answer the remainder of this survey **on the basis of the area your head office is located in**. Now go to Q10.
No, it is not a head office	*N/A*	*63%*	Please go to Q10.
No answer provided	*N/A*	*7%*	

MEETING YOUR OBJECTIVES

Q10 **Thinking back over the last 12 months, to what extent do you think your organisation has been successful, or not, in meeting its main objectives?**

Please put a cross in one box only

	Very successful	Fairly successful	Not very successful	Not at all successful	Don't know	Not applicable	No answer provided	**Successful**	**Not successful**
2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
2010	*41%*	*52%*	*4%*	*2%*	*0%*	*1%*	*0%*	*92%*	*5%*

To assist analysis, the 'top two' and 'bottom two' responses have been combined. These were not response options in the questionnaire.

Q11 **Thinking back over the last 12 months, has your organisation had sufficient or insufficient of the following resources to meet its main objectives?**

Please put a cross in one box per row

		Sufficient	Insufficient	Don't know	Not applicable	No answer provided
Overall level of income from all sources (including grants, lottery, earned income and fundraising etc.)	2008	N/A	N/A	N/A	N/A	N/A
	2010	54%	34%	1%	5%	5%
Management and leadership staff	2008	N/A	N/A	N/A	N/A	N/A
	2010	57%	13%	0%	18%	11%
Paid staff	2008	N/A	N/A	N/A	N/A	N/A
	2010	32%	13%	0%	42%	12%
Volunteers	2008	N/A	N/A	N/A	N/A	N/A
	2010	48%	29%	1%	16%	6%
Trustees / management committee members	2008	N/A	N/A	N/A	N/A	N/A
	2010	71%	17%	0%	4%	7%
Financial reserves	2008	N/A	N/A	N/A	N/A	N/A
	2010	57%	32%	0%	3%	8%
Space to operate (e.g. office space)	2008	N/A	N/A	N/A	N/A	N/A
	2010	49%	14%	0%	26%	11%
Information and communication technology	2008	N/A	N/A	N/A	N/A	N/A
	2010	47%	13%	3%	23%	13%
Advice and support	2008	N/A	N/A	N/A	N/A	N/A
	2010	59%	8%	5%	17%	11%
Networking opportunities	2008	N/A	N/A	N/A	N/A	N/A
	2010	44%	13%	5%	26%	13%

Q12 **Looking forward over the next 12 months, how confident, or not, are you that your organisation will be successful in meeting its main objectives?**

Please put a cross in one box only

	Very confident	Fairly confident	Not very confident	Not at all confident	Don't know	Not applicable	No answer provided	**Confident**	**Not confident**
2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2010	30%	52%	11%	3%	0%	1%	2%	82%	14%

LOCAL FUNDING / INCOME

IMPORTANT DEFINITION:

Local statutory bodies are local public sector organisations set up by the government to meet specific objectives and undertake agreed activities, e.g. local councils, Primary Care Trusts (PCTs) and local police authorities. (Note: lottery funding is covered in a later section.)

Q13 **From which, if any, of these local statutory bodies does your organisation currently receive funding or income? By currently we mean received wholly or partly – or due – in this financial year.**

Please put a cross in all boxes that apply

	Funding in the form of a grant		Income in the form of a contract	
	2008	2010	2008	2010
Local borough or district council [13]	*N/A*	*N/A*	*N/A*	*N/A*
Local county council [13]	*N/A*	*N/A*	*N/A*	*N/A*
Local council [14]	*N/A*	*19%*	*N/A*	*10%*
Local NHS body e.g. PCT / Strategic Health Authority (SHA)	*N/A*	*1%*	*N/A*	*4%*
Local Police / Fire Authority	*N/A*	*1%*	*N/A*	*0%*
Regional Development Agency	*N/A*	*2%*	*N/A*	*2%*
Other local partnership involving local statutory bodies	*N/A*	*3%*	*N/A*	*3%*
Other local statutory funding	*N/A*	*4%*	*N/A*	*1%*
Do not receive any state funding/None of these [15]	*N/A*	*66%*	*N/A*	*56%*
Don't know	*N/A*	*0%*	*N/A*	*0%*
No answer provided	*N/A*	*9%*	*N/A*	*31%*

In 2010 written responses provided in 'other' have been back-coded into existing response options where possible. As a result care should be taken in comparing data between waves. See page 2 of this report for more information.

[13] Two Tier Authorities only.

[14] Single Tier Authorities only.

[15] 'None of these' in 2008, 'Do not receive any state funding' in 2010.

Please answer Q14 regardless of whether or not you receive funding or income from any statutory bodies mentioned at Q13 – we are interested in your opinions.

Q14 Still on the subject of local funding / income, how satisfied or dissatisfied are you with the following…?

Please cross one box per row

		Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Not applicable	No answer provided	**Satisfied**	**Dis-satisfied**
The range of grants available	2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
	2010	*3%*	*13%*	*20%*	*20%*	*8%*	*9%*	*24%*	*3%*	*16%*	*28%*
The range of contracts available (contracts that generate income)	2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
	2010	*1%*	*4%*	*9%*	*10%*	*7%*	*11%*	*50%*	*8%*	*5%*	*17%*
Access to loan finance for your organisation	2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
	2010	*0%*	*2%*	*8%*	*3%*	*7%*	*10%*	*60%*	*10%*	*2%*	*10%*
Business rate relief and other concessions and reliefs	2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
	2010	*13%*	*13%*	*8%*	*6%*	*3%*	*7%*	*44%*	*7%*	*26%*	*9%*
The process involved in applying for funding / bidding for contracts	2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
	2010	*2%*	*14%*	*13%*	*12%*	*8%*	*8%*	*38%*	*6%*	*16%*	*20%*
The help, advice and support provided by local statutory bodies when applying for grants / bidding for contracts	2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
	2010	*2%*	*13%*	*14%*	*12%*	*8%*	*10%*	*36%*	*5%*	*15%*	*20%*
The opportunity for 3 year or longer funding / contracts for your organisation	2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
	2010	*0%*	*2%*	*6%*	*11%*	*15%*	*12%*	*48%*	*6%*	*2%*	*26%*
The ability to recover overheads as well as direct costs through statutory funding / contracts	2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
	2010	*2%*	*3%*	*8%*	*12%*	*9%*	*12%*	*49%*	*7%*	*5%*	*21%*
Timely payment by statutory bodies	2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
	2010	*6%*	*12%*	*7%*	*7%*	*4%*	*9%*	*47%*	*7%*	*18%*	*11%*
The administration involved in receiving funding / maintaining contracts	2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
	2010	*4%*	*8%*	*11%*	*12%*	*7%*	*9%*	*42%*	*6%*	*12%*	*19%*

Q15 How successful, or not, have you been in applying for funding or bidding for contracts from local statutory bodies over the last five years?

Please put a cross in one box only

	Very successful	Fairly successful	Not very successful	Not at all successful	Have never applied / bid	Don't know	No answer provided	**Successful**	**Not successful**
2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
2010	*6%*	*19%*	*10%*	*8%*	*53%*	*2%*	*2%*	*25%*	*18%*

Q16 Overall, how satisfied or dissatisfied are you with local statutory grant funding / contract bidding arrangements?

Please put a cross in one box only

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Not applicable	Don't know	No answer provided	**Satisfied**	**Dis-satisfied**
2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
2010	*4%*	*10%*	*12%*	*11%*	*12%*	*40%*	*9%*	*2%*	*14%*	*23%*

LOCAL HELP, SUPPORT AND ADVICE

IMPORTANT DEFINITION:

Your local area. This is the area covered by the county council in which your organisation is based.

Q17 How would you rate the support available in your local area from all bodies to help your organisation to do the following . . . ?

By support we mean advice, guidance, signposting, training etc. but excluding funding which we covered earlier in this questionnaire.

Please put a cross in one box per row		Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	I wanted this support but could not access it [16]	Don't know	Not applicable - I don't need this support [17]	No answer provided	Satisfied	Dis-satisfied
Recruit and retain management and leadership staff for your organisation	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	3%	8%	9%	6%	3%	2%	5%	59%	5%	11%	9%
Recruit and retain paid staff for your organisation	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	4%	10%	7%	3%	2%	0%	6%	63%	5%	13%	5%
Find volunteers for your organisation	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	3%	13%	8%	9%	4%	2%	7%	50%	4%	16%	13%
Find trustees / management committee members for your organisation	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	5%	11%	13%	8%	3%	2%	6%	49%	4%	16%	10%
Access advice and support for your organisation	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	7%	25%	13%	3%	2%	2%	8%	34%	5%	32%	5%
Ensure you have enough space to operate (e.g. office space)	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	5%	7%	8%	5%	4%	1%	3%	61%	5%	13%	9%
Maintain sufficient financial reserves	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	5%	8%	11%	7%	6%	2%	7%	49%	5%	13%	13%
Apply for funding or bid for contracts	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	3%	12%	11%	14%	4%	3%	7%	41%	4%	15%	18%
Access training	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	5%	16%	11%	6%	3%	2%	6%	47%	5%	21%	8%
Work together with other charities, social enterprises and/or voluntary organisations **to influence local decisions**[18]	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	6%	14%	13%	6%	4%	2%	6%	43%	5%	20%	11%
Work together with other charities, social enterprises and/or voluntary organisations **to deliver local services**[19]	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	7%	13%	11%	7%	4%	1%	6%	47%	4%	20%	11%

[16] 'I wanted this support but could not access it' added as response option in 2010.
[17] 'I don't need this support' added to 'Not applicable' response option in 2010.
[18] In 2008 was 'Work together with *other third sector organisations* to influence local decisions'.
[19] In 2008 was 'Work together with *other third sector organisations* to deliver local services'.

Q18 **Overall, how satisfied or dissatisfied are you with the support available to your organisation in your local area? Please put a cross in one box**

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Not applicable	Don't know	No answer provided	**Satisfied**	**Dis-satisfied**
2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
2010	*5%*	*19%*	*24%*	*12%*	*6%*	*28%*	*4%*	*2%*	*24%*	*18%*

Q19 **Do you currently get any support from other charities, social enterprises and/or voluntary organisations in your local area (e.g. Council for Voluntary Service, Local Social Enterprise Network, Co-operative Development Agency, or other capacity-building bodies) or not?**[20]

Please put a cross in one box only

	2008	**2010**
Yes	*N/A*	**31%**
No	*N/A*	**46%**
Don't know	*N/A*	**0%**
Not applicable	*N/A*	**23%**
No answer provided	*N/A*	**0%**

[20] In 2008 was 'Do you currently get any support from other *third sector organisations* in your local area (e.g. Council for Voluntary Service, Local Social Enterprise Network, Co-operative Development Agency, or other capacity-building bodies) or not?'

Q20 **Overall, how satisfied or dissatisfied are you with the support available from these other charities, social enterprises and/or voluntary sector organisations in your local area?**[21] **Please put a cross in one box**

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Not applicable	No answer provided	**Satisfied**	**Dis-satisfied**
2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
2010	*10%*	*16%*	*10%*	*5%*	*4%*	*2%*	*51%*	*2%*	*26%*	*9%*

[21] In 2008 was 'Overall, how satisfied or dissatisfied are you with the support available from these other *third sector organisations* in your local area?

RELATIONSHIPS AND PARTNERSHIPS

IMPORTANT DEFINITION:

Local statutory bodies are local public sector organisations set up by government to meet specific objectives and undertake agreed activities, e.g. local councils, Primary Care Trusts (PCTs) and local police authorities.

Please answer the following questions about local statutory bodies **regardless of whether or not you currently have direct dealings with them or are receiving funding or other forms of support from them** – we want your opinions.

Q21 **To what extent do you agree or disagree with each of the following statements? Please put a cross in one box per row**

Local statutory bodies in your local area . . .		Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know	Not applicable	No answer provided	**Agree**	**Disagree**
. . . value the work of your organisation	2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
	2010	*11%*	*31%*	*10%*	*8%*	*3%*	*14%*	*20%*	*2%*	*42%*	*11%*
. . . understand the nature and role of your organisation	2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
	2010	*8%*	*31%*	*14%*	*10%*	*4%*	*11%*	*19%*	*2%*	*39%*	*14%*
. . . respect your organisation's independence	2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
	2010	*10%*	*32%*	*13%*	*6%*	*3%*	*11%*	*22%*	*3%*	*42%*	*9%*
. . . inform your organisation on issues which affect you or are of interest to you	2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
	2010	*5%*	*20%*	*17%*	*18%*	*8%*	*5%*	*25%*	*2%*	*26%*	*26%*
. . . consult your organisation on issues which affect you or are of interest to you	2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
	2010	*4%*	*20%*	*13%*	*18%*	*10%*	*4%*	*27%*	*3%*	*24%*	*28%*
. . . involve your organisation appropriately in developing and carrying out policy on issues which affect you	2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
	2010	*3%*	*14%*	*15%*	*19%*	*12%*	*6%*	*28%*	*2%*	*18%*	*31%*
. . . act upon your organisation's opinions and/or responses to consultation	2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
	2010	*2%*	*13%*	*17%*	*18%*	*12%*	*8%*	*28%*	*2%*	*15%*	*30%*

Q22 **Overall, how satisfied or dissatisfied are you with your ability to influence local decisions that are relevant to your organisation?**

Please put a cross in one box only

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Not applicable	No answer provided	**Satisfied**	**Dis-satisfied**
2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
2010	*1%*	*17%*	*22%*	*16%*	*8%*	*6%*	*28%*	*1%*	*18%*	*24%*

OVERALL VIEW

Please answer the following questions about local statutory bodies **regardless of whether or not you currently have direct dealings with them or are receiving funding or other forms of support from them** – we want your opinions.

Q23 **Taking everything into account, overall, how do the statutory bodies in your local area influence your organisation's success?**

Please put a cross in one box only

	Very positive influence	Positive influence	Neither positive nor negative influence	Negative influence	Very negative influence	Don't know	No answer provided	**Positive influence**	**Negative influence**
2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
2010	*2%*	*15%*	*59%*	*7%*	*2%*	*13%*	*2%*	*17%*	*9%*

Q24 **To what extent, if at all, does your organisation currently have any direct dealings with local statutory bodies in your local area?**

Please put a cross in one box only

	A great amount	A fair amount	Not very much	None at all	Don't know	No answer provided
2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
2010	*8%*	*21%*	*35%*	*34%*	*2%*	*0%*

Q24a **Which of the following, if either, is more important to your organisation? (Two Tier Authorities only)**

Please put a cross in one box only

	2008	**2010**
Borough or district council	*N/A*	*N/A*
County council	*N/A*	*N/A*
Both equally important	*N/A*	*N/A*
Neither	*N/A*	*N/A*
Don't know	*N/A*	*N/A*
Not applicable	*N/A*	*N/A*
No answer provided	*N/A*	*N/A*

Q25 **Which local statutory bodies has your organisation interacted with in the last two years? (New question in 2010)**

Please put a cross in all boxes that apply

	2010
Local borough or district council [22]	*N/A*
Local county council [22]	*N/A*
Local council [23]	*61%*
Local NHS body e.g. PCT / Strategic Health Authority	*15%*
Local Police / Fire Authority	*19%*
Other local statutory bodies	*7%*
I have not interacted with local statutory bodies	*30%*
Don't know	*0%*
No answer provided	*2%*

[22] Two Tier Authorities only.

[23] Single Tier Authorities only.

NATIONAL FUNDING / INCOME

Important definition:

National statutory bodies are public sector organisations set up by the government to meet specific objectives and undertake agreed activities, e.g. Central Government departments and non-departmental public bodies like the Arts Council or the Homes and Communities Agency.

Q26 **From which, if any, of these national statutory bodies does your organisation currently receive funding or income? By currently we mean received wholly or partly - or due - in this financial year.**

Please put a cross in all the boxes that apply

	Funding in the form of a grant		Income in the form of a contract	
	2008	2010	2008	2010
Central government department (e.g. Department of Health, Department for Education[24], Home Office)	*N/A*	*4%*	*N/A*	*3%*
Non-departmental public body (e.g. Arts Council, Sport England, Capacitybuilders, Homes and Communities Agency[25], Big Lottery Fund)	*N/A*	*8%*	*N/A*	*1%*
Other national statutory funding	*N/A*	*0%*	*N/A*	*1%*
None of these	*N/A*	*76%*	*N/A*	*69%*
Don't know	*N/A*	*1%*	*N/A*	*1%*
No answer provided	*N/A*	*12%*	*N/A*	*26%*

In 2010 written responses provided in 'other national statutory funding' have been back-coded into existing response options where possible. As a result care should be taken in comparing data between waves. See page 2 of this report for more information.

[24] Department for Education replaced DCSF in 2010.

[25] Homes and Communities Agency replaced Housing Corporation in 2010.

Please answer Q27 regardless of whether or not you receive funding or income from any statutory bodies mentioned at Q26 – we are interested in your opinions.

Q27 Still on the subject of national funding / income, are you satisfied or dissatisfied with the following…?

Please cross in one box per row

		Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Not applicable	No answer provided	**Satisfied**	**Dis-satisfied**
The range of grants available	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	2%	12%	14%	17%	10%	12%	26%	7%	14%	27%
The range of contracts available (contracts that generate income)	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	0%	1%	11%	10%	8%	14%	50%	6%	1%	18%
Access to loan finance for your organisation	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	0%	2%	9%	6%	5%	13%	59%	6%	3%	11%
VAT exemptions and other concessions and reliefs	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	3%	9%	9%	12%	12%	10%	39%	5%	12%	24%
The process involved in applying for funding / bidding for contracts	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	0%	6%	11%	14%	10%	12%	40%	5%	6%	24%
The help, advice and support provided by local statutory bodies when applying for grants / bidding for contracts	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	1%	9%	13%	13%	7%	11%	40%	5%	11%	20%
The opportunity for 3 year or longer funding / contracts for your organisation	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	0%	3%	5%	13%	12%	13%	48%	6%	3%	25%
The ability to recover overheads as well as direct costs through statutory funding / contracts (full cost recovery)	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	0%	3%	11%	7%	10%	14%	48%	7%	3%	17%
Timely payment by statutory bodies	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	3%	10%	9%	5%	3%	13%	50%	7%	13%	8%
The administration involved in receiving funding / maintaining contracts	2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	2010	1%	6%	9%	8%	9%	12%	47%	7%	7%	18%

Q28 How successful, or not, has your organisation been in applying for funding / bidding for contracts from national statutory bodies over the last five years?

Please put a cross in one box only

	Very successful	Fairly successful	Not very successful	Not at all successful	Have never applied / bid	Don't know	No answer provided	**Successful**	**Not successful**
2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2010	1%	10%	9%	11%	63%	3%	3%	11%	19%

Q29 **Overall, how satisfied or dissatisfied are you with national statutory funding and/or bidding arrangements?**

Please put a cross in one box only

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Not applicable	Don't know	No answer provided	**Satisfied**	**Dis-satisfied**
2008	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*	*N/A*
2010	*1%*	*6%*	*14%*	*9%*	*9%*	*47%*	*11%*	*3%*	*7%*	*18%*

FINAL QUESTIONS ABOUT YOUR ORGANISATION

Everyone should answer the remaining questions to the best of their knowledge.

Please note: If your organisation is a headquarters with regional or local branches, please answer these questions while thinking about your whole organisation – branches included (unless they file separate accounts).

Q30 **Please tell us the approximate number of full-time equivalent employees currently in your organisation.**

	2008	2010
None	*N/A*	*58%*
One	*N/A*	*9%*
Two	*N/A*	*5%*
3 to 5	*N/A*	*8%*
6 to 10	*N/A*	*6%*
11 to 30	*N/A*	*6%*
31 to 100	*N/A*	*3%*
101 plus	*N/A*	*0%*
No answer provided	*N/A*	*5%*

Q31 **Please tell us the approximate total number of volunteers, including committee / board members, that your organisation currently has.**

	2008	2010
None	*N/A*	*4%*
1 to 10	*N/A*	*40%*
11 to 20	*N/A*	*28%*
21 to 30	*N/A*	*7%*
31 to 50	*N/A*	*5%*
51 to 100	*N/A*	*6%*
101 to 500	*N/A*	*5%*
501 plus	*N/A*	*0%*
No answer provided	*N/A*	*5%*

Q32 **Some organisations monitor the diversity of their management, staff and volunteers, while others do not. Please indicate which, if any, of these your organisation monitors.**

Please put a cross in all the boxes that apply

	2008	2010
Management	*N/A*	*24%*
Volunteers	*N/A*	*23%*
Staff	*N/A*	*22%*
None of these	*N/A*	*57%*
No answer provided	*N/A*	*12%*

Please answer the following question for the most recent year for which accounts are available.

Q33 Please indicate below your organisation's approximate annual total turnover or income from all sources.

	2008	2010
No income (£0)	*N/A*	*5%*
£1 - £2,000	*N/A*	*7%*
£2,001 - £5,000	*N/A*	*11%*
£5,001 - £10,000	*N/A*	*13%*
£10,001 - £30,000	*N/A*	*20%*
£30,001 - £60,000	*N/A*	*6%*
£60,001 - £100,000	*N/A*	*5%*
£100,001 - £500,000	*N/A*	*17%*
More than £500,000	*N/A*	*8%*
No financial information provided	*N/A*	*8%*

Q34 Does your organisation receive income from any of the sources listed below?

Please put a cross in all the boxes that apply in the first column (Q34)

Q35 Which one of these is the most important for your organisation's success?

Please put a cross in one box only in the second column (Q35)

	Q34 (Cross all boxes that apply)		Q35 (Cross one box only)	
	2008	2010	2008	2010
Donations and fundraising activities	*N/A*	*74%*	*N/A*	*36%*
Membership fees / subscriptions	*N/A*	*32%*	*N/A*	*13%*
Grants from non-statutory bodies	*N/A*	*29%*	*N/A*	*5%*
National Lottery (e.g. Big Lottery)	*N/A*	*8%*	*N/A*	*0%*
Grants or core funding (including Service Level Agreements)	*N/A*	*18%*	*N/A*	*9%*
Earned income from contracts	*N/A*	*14%*	*N/A*	*6%*
Earned income from trading including retail	*N/A*	*22%*	*N/A*	*11%*
Income from investments	*N/A*	*31%*	*N/A*	*11%*
Other	*N/A*	*1%*	*N/A*	*0%*
None of these	*N/A*	*3%*	*N/A*	*2%*
Don't know	*N/A*	*0%*	*N/A*	*0%*
No answer provided	*N/A*	*5%*	*N/A*	*12%*

In 2010 written responses provided in 'other' have been back-coded into existing response options where possible. As a result care should be taken in comparing data between waves. See page 2 of this report for more information.

Q36 **If your organisation earns income from contracts or from trading (above at question 34), do these sources account for 50% or more of your total income when combined? Please answer for the most recent year for which accounts are available.**

Please put a cross in one box only

	2008	2010
Yes	*N/A*	*39%*
No	*N/A*	*37%*
Don't know	*N/A*	*0%*
Not applicable	*N/A*	*20%*
No answer provided	*N/A*	*4%*

Base: All who earn income from contracts and / or trading 76* (2010)

Please note: The small base size for this question means that the results should be treated with caution.

Q37 **If your organisation does generate a surplus or profit from its contracts or trading, do you use it to further your social or environmental goal? This could include reinvesting it in your or another charity, social enterprise and/or voluntary organisation or in the community. Please answer for the most recent year for which accounts are available.**

Please put a cross in one box only

	2008	2010
Yes - we use up to 50% of the surplus/profit	*N/A*	*14%*
Yes - we use 50% or more of the surplus/profit	*N/A*	*42%*
Not applicable - we do not make a surplus/profit	*N/A*	*34%*
No	*N/A*	*4%*
Don't know	*N/A*	*0%*
No answer provided	*N/A*	*5%*

Base: All who earn income from contracts and / or trading 76* (2010)

Please note: The small base size for this question means that the results should be treated with caution.

Q38 **Social enterprises are businesses with primarily social objectives whose surpluses are principally reinvested for that purpose in the business or community, rather than being driven by the need to maximise profit for shareholders and owners. Does this describe your organisation or not?**

Please put a cross in one box only

	2008	2010
Yes	*N/A*	*52%*
No	*N/A*	*38%*
Don't know	*N/A*	*8%*
No answer provided	*N/A*	*3%*

Please note: This figure indicates the percentage of respondents who identify with social enterprise and its values. For analysing and reporting the views of social enterprises we apply additional criteria to ensure consistency with other surveys – see the section on the website (www.nscsesurvey.com)

Introduction

This report gives headline findings from the National Survey of Charities and Social Enterprises conducted by Ipsos MORI on behalf of the Office for Civil Society. It provides you with the overall results for each question in the survey for Bedford in 2008 and 2010.

	2008	2010
Unless otherwise stated, the number of respondents answering each question is:	N/A	238

Methodology

The National Survey of Charities and Social Enterprises was conducted amongst charities, social enterprises and voluntary organisations across all upper tier local authorities in England from September to December 2010. The 2008 wave of the survey was carried out from September to December 2008.

In total 112,796 charities, social enterprises and voluntary organisations across all 151 single and two-tier authorities in England were invited to participate in the survey. Paper questionnaires were mailed to all selected organisations (along with a link and a password enabling them to access the survey online). Two reminder questionnaires were sent out to organisations (and telephone reminders were conducted with a sample of non-responding organisations). Organisations were able to complete the survey either online or on paper throughout the fieldwork period.

Sampling

A database of charities, social enterprises and voluntary organisations drawing on the list of registered charities and registers of Community Interest Companies, Companies Limited by Guarantee and Industrial and Provident Societies in England, was supplied by Guidestar UK.

Calculations were conducted to obtain the ideal number of organisations required to be asked to complete the survey to achieve robustness. In some areas a census survey was conducted (i.e. all charities, social enterprises and voluntary organisations were asked to take part), and in others a sample of organisations were selected from within specific stratifiers. Organisation type (registered charity, CIC, CLG or IPS) was the main stratifier. Registered charities were further stratified according to income.

Fieldwork Dates

First full mailout of questionnaires	17th September 2010
First reminder mailout of questionnaires	18th October 2010
Second reminder mailout of questionnaires	15th November 2010
Telephone reminders (conducted with small proportion of selected organisations)	22nd November - 14th December 2010

Technical Details

	2008	2010
The total population of charities, voluntary groups and social enterprises for your area:	N/A	571
The total number of respondents in your area:	N/A	238
The response rate for your area:	N/A	42%

This is the proportion of organisations who responded to the survey, out of the total number invited to take part.

Sampling tolerances

For this research a sample, rather than the entire population, was surveyed and therefore the percentages in this survey are subject to sampling tolerances – which vary with the size of the sample and the percentage figure concerned.

A common way to express statistical reliability is to express sample tolerance in terms of confidence intervals. This means that the overall sample for each wave is accurate to within certain margins of error and that any differences between waves need to be of a certain size for them to be statistically significant.

However, it is important to note that in principle, sample tolerances can only be calculated when data have been collected through a pure random probability sample. For this research it was necessary to use a self-selecting postal survey and therefore it is not possible to be definitive about any sample tolerances, and any quoted in this report may well be larger and must only be treated as broadly indicative. Moreover, it is also important to note that sampling tolerances are affected by weighting. The effect of the weighting has been taken into account in the indicative calculations detailed below.

	2008	2010
Indication of *approximate* sampling tolerance (+/-) applicable to percentages at or near 50% (at the 95% confidence level)	N/A	6.4%
Indication of *approximate* sampling tolerance (+/-) applicable to percentages at or near 25%/75% (at the 95% confidence level)	N/A	5.5%

Contacts for further information

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